

**INDIANA DEPARTMENT OF CHILD SERVICES
ADMINISTRATIVE POLICIES AND PROCEDURES**

Policy Number: GA-1

Effective Date: June 1, 2023

Version: 5.0

POLICY TITLE: CELLULAR DEVICES

OVERVIEW: The Indiana Department of Child Services (DCS) will issue cellular devices to improve employee efficiency and effectiveness and/or provide for the safety of State employees. Personal use of state-owned cellular devices shall be limited to incidental and/or emergency use.

I. DEFINITIONS

- A. Personal use: Any use that is not required to accomplish State business.
- B. State property: Materials, supplies, equipment, funds, and facilities owned by the State of Indiana.

II. REFERENCES

- A. [GA-4 Electronic Equipment Issuance and Return](#)
- B. [HR-3-7 Limited Personal Use of State Property/Resources](#)
- C. [HR-3-8 Worker Safety](#)
- D. [IC 9-21-8-59: Use of telecommunications device while operating a moving motor vehicle](#)
- E. [International Travel- SEC-155](#)
- F. [State of Indiana Employee Handbook](#)
- G. [Tool HR-3-1 Worker Safety Protocol](#)

III. STATEMENTS OF PURPOSE

- A. State-owned cellular devices are to be used to increase safety, efficiency, and effectiveness of employees. Employees are to use these cellular devices to conduct State business and use them appropriately, responsibly, and ethically.

Note: Employees are not to take their state-issued cellular devices with them when traveling internationally. If traveling internationally for State business, employees shall request a reusable iPhone needed for official international travel (see the [International Travel- SEC-155](#)). Employees will return the reusable iPhone to IOT within 24 business hours of their return to Indiana.

- B. Cellular devices shall be issued only to employees with a demonstrated need for these types of communication. Requesting cellular equipment (e.g., new service, upgrades, or any cellular related communication) must be initiated by authorized personnel by submitting a request to DCSITSupport-Services@dcs.in.gov.
- C. For personal safety reasons, all employees who conduct in-home visits (e.g., assessment and permanency case management) must carry a cellular phone that is turned on during the entire home visit (see [HR-3-8 Worker Safety](#) and [Tool HR-3-1 Worker Safety Protocol](#) for additional information).
- D. Use of personal cellular devices for State business is discouraged because, except in limited circumstances, employees will not be reimbursed for business calls made on personal phones. Exceptions may only be granted by the DCS Director or designee.

In addition, the use of personal cellular devices may be subject to DCS' confidentiality policies and disclosure to the agency.

- E. Employees shall limit use of state-owned cellular devices to what is reasonably necessary to conduct state business. All cellular devices are monitored for use. Any device that is over its allocated use will be reviewed by DCS Information Technology (IT) Support. All reported misuse of cellular devices will be directed to the employee's Deputy Director or Local Office Director (LOD) for further investigation and possible discipline, up to and including termination.
- F. Employees shall follow [HR-3-7 Limited Personal Use of State Property/Resources](#) as it applies to the personal use of state-owned cellular devices.
- G. Cellular devices are the property of the state of Indiana and must be treated, used, and safeguarded as such. If an employee damages or loses a state-owned cellular device, the employee must notify the employee's immediate supervisor and DCS IT Support (at DCSITSupport-Services@dcs.in.gov) immediately. The employee will be responsible for all costs associated with the replacement or recovery of State property that is lost or damaged due to the employee's negligence (see policy [GA-4 Electronic Equipment Issuance and Return](#)).

Note: If theft is suspected, the employee should notify the police and make a police report. When DCS IT Support is notified, a copy of the police report should be submitted and requests for replacement should be submitted to DCSITSupport-Services@dcs.in.gov.

- H. An employee will return state-issued cellular devices to the employee's Deputy Director, LOD, or designee when the employee no longer demonstrates a need for the device or when employment ceases with DCS.
- I. Employees shall follow all state and local laws and DCS or State Personnel Department (SPD) Standardized policies regarding the use of cellular devices while operating a motor vehicle. Employees shall use their state-issued cellular phone in accordance with the [State of Indiana Employee Handbook](#).
- J. Employees are not to download or stream anything that is not work related to state-owned cellular devices (e.g., ringtones, applications, games, personal pictures).
- K. State-owned cellular devices are not to be used to play games or send or receive excessive personal text messages. In addition, employees are prohibited from using state-owned cellular devices for the purpose of illegal transactions, harassment, or obscene behavior, in accordance with other existing policies.

IV. PROCEDURE

- A. Authorizing and Ordering
 1. An employee must request approval from the employee's Deputy Director or LOD to receive a cellular device. The employee must demonstrate a need for the cellular device.
 2. The Deputy Director or LOD will approve or deny the request for the cellular device. If approved, the Deputy Director or LOD and the employee will complete the appropriate sections of the [Cellular Telephone Authorization and User](#)

[Agreement \(SF 54331\)](#). The Deputy Director or LOD will submit this form along with a request for the cellular device to DCSITSupport-Services@dcs.in.gov.

3. The employee will update the [Electronic Equipment Inventory Checklist \(SF 54332\)](#) upon receipt of the cellular device.

B. Personal Use

1. Personal use of state-owned cellular devices is subject to [HR-3-7 Limited Personal Use of State Property/Resources](#).
2. All cellular devices are monitored for use. All reported misuse of cellular devices will be directed to the employee's Deputy Director or LOD for further investigation.

C. Monitoring Contracts and Equipment

1. All cellular devices are monitored for use.
2. Monthly itemized bills are sent to the state, reviewed by DCS IT Support, and may be requested by management.
3. The employee's immediate supervisor will be notified of any misuse of cellular devices. Misuse of cellular devices may result in revocation of the privilege to use cellular devices and disciplinary action, up to and including termination of employment.
4. The cellular device will be subject to deactivation if it has not been used for 60 days.

V. FORMS

- A. [Cellular Telephone Authorization and User Agreement \(SF 54331\)](#)
- B. [Electronic Equipment Inventory Checklist \(SF 54332\)](#)

DATE: May 2, 2023

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